

**NORTH DELHI MUNICIPAL CORPORATION
HINDU RAO HOSPITAL; DELHI-7**

NIT No.HRH/ET/2018-19/P-24, dt.10.08.2018.

**TENDER NOTICE
(E-Tendering Mode Only)**

A. E-tenders on dual bid system (technical bid and financial bid.) are invited by the Medical Superintendent, Hindu Rao Hospital on behalf of the Commissioner, North Delhi Municipal Corporation, for supply of **Dialyzer Reprocessing Machine as per specifications for Dialysis Unit, Hindu Rao Hospital.**

B. The tender forms with terms and conditions and list of the items, can be viewed and downloaded online on the website www.tenderwizard.com/NORTHDMCETENDER

C. Important Dates and Information.

S.No.	Important Dates	Schedule
1	Start date & time to download the tender	10 th August, 2018 at 18.30 Hours
2	Last date & time to download the tender	04 th September,2018 at 15.00 Hours
3	Last date & time for online Submission of Technical Bid & Financial Bid	05 th September,2018 at 15.00 Hours
4	Date & time of opening of Technical Bid	06 th September, 2018 at 15.15 Hours
5	Date & time of opening of Financial Bid	Will be informed later on.
6	Address for Communication	Medical Superintendent, Hindu Rao Hospital, Near Malka Ganj, Delhi-110007. Tel. No. 23905798/23905690 Email –mshrhdmc@gmail.com

D. The following payments to be made online through e-payment mode only:

Mode of Payment towards Tender Document Fee(TDF)& Earnest Money Deposit(EMD) to be paid online through e-Payment mode via :

i. National Electronic Fund Transfer (NEFT) / Real-Time Gross Settlement RTGS) /

Tenderer requires download website generated challan available on e-tender website and make its payment through any of their Bank.

ii. Internet Payment Gateway (Debit/ Credit Card/Net Banking).

Note: Any Payments made through NEFT/RTGS/OTC will take 24 hours for its reconciliation. Hence the payments through NEFT/RTGS/OTC should be made at least TWO BANK WORKING DAYS in advance before any due date and upload the scanned copy of challans in the e-Tender website as a token of payment.

Cost of tender document	Earnest Money Deposit (EMD)
Rs.500/-	Rs.25000/-

E. The detail of items required with specification is as under :-

S.NO	NAME OF THE ITEMS	QTY
1	Purchase of Dialyzer Reprocessing Machine for Dialysis Unit as per specification	01 no.

F. SPECIFICATIONS OF Dialyzer Reprocessing Machine:-

1. Technical Specifications

1. Fully Automatic operation
2. Ability to clean both high flux and low flux dialyzers and haemodiafilters.
3. Facility to test and display residual volume and membrane integrity
4. Both audible and flash alarms
5. Facility to check fiber bundle leakage at 250mm Hg
6. Facility to disinfect dialyzer membrane
7. Should be able to use eligible and authorized disinfectant
8. Inbuilt dedicated software and facility to upgrade software
9. Ability to store, display and print/ dialyzer and Patient History data. Can be printed through normal printer.
10. US (FDA)/CE approved
11. To test blood port connection and dialyzer header caps for proper fittings
12. To provide disinfectant consumption and remaining quantity to display
13. Provision to pressure gauge 0-100 PSI
14. Provision of disinfectant uptake tube assembly, drain out let pipe and drip tray
15. To use disinfectant cold reprocessing and sanitization
16. Separate cycle for water sample collection
17. RO water requirement should be as low as 14-18 liters per dialyzer
18. No pre dilution of disinfectant and to use negative pressure test on fiber
19. Filling of bundle volume should be 3 times.
20. Single Station with High Speed Reprocessing
21. High definition 7" inch Display, with Touch Screen operation.
22. Approx. 100000 Patient data storage and E- mail report over Wi-Fi.
23. Bar code scanner
24. Reprocessing period 10-11 minutes
25. Disinfectant used with min concentration 24% Hydrogen Peroxide & 4.5 % Parasitic Acid.
26. Disinfectant Consumption per Dialyzer 15 -20 ml
27. Bleach Chemical Required for disinfection of Machine
28. The company should have a local service center
29. The company should have proven track record in govt. sector
30. 5 years of comprehensive guarantee for complete system should be included.
31. CMC charges should be included for 5 years after completion of warranty
32. Disinfectant cost for reprocessing 2000 dialyzer should be quoted

2. Environmental factors

- **General safety:** Shall meet IEC or Equivalent BIS for Electromagnetic Compatibility.
- **Storage:** Able to store continuously in ambient temperature of 0 -50deg C and relative humidity of 15-90%
- **Operation:** Able to operate in ambient temperature of 20-30 deg C and relative humidity of less than 70%

3. Standard, safety and training

- **Safety standard:** Certified for meeting IEC Medical electrical equipment
- **Catalogue:** Attach original manufacturer's product catalogue and specification sheet. All technical data to be supported with original product data sheet. Please quote page number on compliance sheet as well
- **Electrical safety** conforms to standards for electrical safety IEC-60601 / IS-13450
- **Standard Approval:** Should be FDA or CE approved product
- **Market position:** Company should be in market for at least five years
- **Machine demonstration:** To be done in the Hindu Rao Hospital on date and time as fixed by the department
- **Training of the hospital staff:** if required by the department should be done by the manufactures
- **Warranty:** All spare parts (Electronic, Mechanical, plastic etc) required as such or due to wear and tear should be included in warranty period and in Comprehensive AMC period. Warranty must include UPS, RO, Computer, Printer and all softwares
- **Company Responsibility:** If company's distributor is quoting the machine, still sole responsibility of warranty and CMC will be of the parent company

4. Documentations

- **Compliance Report:** to be submitted in a tabulated and point wise manner clearly mentioning the page number of original catalogue/data sheet
- **Service manual:** To be provided in English
- **Equipment list:** For providing calibration and routine Preventive Maintenance Support, as per manufacturer documentation in service/technical manual should be provided.
- **Product Catalogue and User manual:** To be provided in English
- **Certificate of calibration:** To be provided, if applicable
- **Institution supply list:** A complete list of the institution, where machine has been supplied in last five years along with the name, mobile and office contact details of the person handling the machine to be provided
- **Details on Website:** Machines details and brochure should also be available on company website
- **Spare Parts:** List of important spare parts and accessories with their part number and cost should be provided
- **Log book:** Log book with instructions for regular maintenance checklist should be provided.
- **Job description:** Job description of the hospital staff and company service engineer should be clearly defined.
- **Local Components:** If some component/part of machine or its accessories are to be provided by Indian counterpart/agent, that should be very clearly defined in the bid and its cost should be clearly separated out

G. Terms and conditions

1. The tender /quotation should be submitted online (technical bid and financial bid separately), along with the required documents/certificates.
2. The rates quoted should be valid for a minimum period of twelve months.
3. The tenderer should not be blacklisted or debarred in any govt. institution/department.
4. Full specification of each quoted item(s) should be given in technical bid with make and model.
5. Supply shall have to be arranged by the firm in 45 days for local item(s) and 90 days for imported item(s).
6. All supplies/work will be subject to the approval of board and can be rejected without assigning any reason. Supplier will have to remove rejected supply within three days of intimation at own cost.
7. No firm will be eligible to withdraw its rates after the submission of the quotation/tender otherwise, EMD will be forfeited.
8. Penalty @ 2% per week of the total cost of the order value will be imposed on the firm in case of late supply subject to maximum 6 % for 21 days last form the date of supply order.
9. In case the order is placed and the firm is not in position to execute the supplies, the material will be purchased at risk and cost of the firm without any notice.
10. Rates should be clearly written inclusive of all discounts likely to be offered by the firm in the price bid.
11. Rate quoted should be FOR. Supply will be received at the concern store of the hospital.
12. Payment will be made by bill system after receiving the supply and approval.
13. No tender will be accepted without tender cost and earnest money.
14. No previous earnest money will be adjusted.
15. Multiple offers will not be accepted.
16. Percentage of applicable taxes must be clearly mentioned in the technical bid. Also it should be clearly mentioned in the technical bid that the quoted rates are inclusive or exclusive of taxes.
17. The demonstration of the quoted items should be arranged by the bidder as required by the board.
18. Warranty, make and model of the all the quoted items/equipments should be mentioned clearly in the technical bid of tender/quotation.
19. The performance security of 5 % of the cost of the equipment should be deposited by the successful bidder in shape of BG/FDR valid for 60 days beyond the warranty period in favor of the Medical superintendent of the hospital.

20. Documents to be submitted in the technical bid :-

- i. In case of stockiest / distributor quoted the tender, complete chain of the authorization certificate from manufacturer to bidder must be submitted in the technical bid. In case of manufacturer quoted the tender, the document showing the same must be submitted with the technical bid.
- ii. Proprietorship certificate.
- iii. GSTIN Registration copy.
- iv. Forwarding letter on letter head of the firm that the tender conditions are acceptable.
- v. Undertaking that the firm has not been blacklisted / debarred from anywhere and No CBI/ vigilance enquiry pending against the firm.
- vi. Copy of PAN.
- vii. Full specification of quoted item(s) with make and model.
- viii. The compliance report of the quoted make and model with the NIT specifications, terms and conditions.
- ix. Any other document such as ISI/ISO/CE/FDA certificate (as per requirement of the NIT specifications, terms and conditions) must also be submitted in the technical bid.

- x. Undertaking from the manufacturer/Authorized distributor regarding commitment to supply / service of the ordered item/equipment within the stipulated time.
- xi. List of consumable items (Not cover under warranty & CMC) should be mentioned in Technical Bid but the rates of CMC and the consumable items should be quoted separately in the Price Bid.
- xii. Undertaking that the quoted rates are reasonable and justified and same as being charged by them from other Govt. institutions / hospitals.
- xiii. The detail of service centers in the NCR with complete address, phone no, e-mail ID must be submitted with the technical bid.
- xiv. Declaration regarding GST, whether quoted rates are inclusive or exclusive of GST. Percentage of applicable GST must be clearly mentioned with HSN code.
- xv. Any other document(s) as per requirement of the specifications, terms and condition.

- 21. The quoted firm is responsible for the authenticity of all submitted documents.
- 22. No conditional tender/ quotation will be accepted.
- 23. The Tenderer should deliver and install the equipment in the concerned department of the hospital, give the demonstration, and train the staff of the department free of cost.
- 24. The Medical Superintendent, HRH reserves the right to reject any or all tenders without assigning any reasons.
- 25. In case the tender/bidder does not submit the required documents, tender cost &EMD, may result in to rejection of the tender/quotation.
- 26. Any contravention to the above terms and condition, may result in to fore fitting of earnest money and rejection of the tender/quotation.
- 27. The bidder has to fill their rates for the equipment, rates of CMC and list & rates of consumables (not covered under warranty and CMC), in the price bid provided with the tender in excel format.

Medical Superintendent.